



Iowa Department of Human Services

Information on Emergency Service

SNAP office
Phone #
641-424-8641

Some households have the right to get their first month of SNAP by the seventh day after applying. This is called emergency service. If your household is in one of the situations below, then you may be eligible for emergency service.

- ◆ Your gross monthly income is under \$150 and you have \$100 or less now; OR
- ◆ Your shelter cost (rent, mortgage, utilities) is more than your monthly gross income and the money you have now; OR
- ◆ You are a migrant or seasonal farm worker, and you got your last paycheck from your old employer before you applied for SNAP, and you won't get a paycheck for \$25 or more from a new employer for at least 11 days after you apply for SNAP, and you have \$100 or less right now.

"Money you have now" includes money you have with you, at home, in the bank, or in other forms which you can get easily. We subtract your monthly income from the money you have to determine if you have \$100 or less.

If you are eligible for emergency service, you will have SNAP benefits to use within seven days.

SNAP is issued by electronic benefit transfer (EBT).

If you get emergency service, additional information and proof may be required to keep getting SNAP after the emergency benefits.

What To Do If You Think You Are Eligible For Emergency Service

An interview will be scheduled after you apply. If you do not have an emergency interview within 2 days after you apply, you may not get emergency service. If you think you should get emergency service, contact your SNAP office immediately. If you have an emergency interview within 2 days after you apply, you may be eligible for emergency service. Ask your worker at the interview whether you will get emergency service.

If you are told now or at your interview that you will not get emergency service, you have the right to appeal by asking for a hearing. You may ask for a hearing in writing or by telling your worker.

When you appeal, you can also ask for a meeting with the county office supervisor. This meeting must be held within two working days after you ask for the meeting. This meeting does not take the place of the appeal hearing, unless you decide the matter has been resolved.

If you know you are moving out of the state soon and you ask for an appeal hearing, be sure to say you are leaving and when. If you do this, we will try to hold the hearing before you leave.



Iowa Department of Health and Human Services
Food and Financial Support Application

This form is to apply for Supplemental Nutrition Assistance Program (SNAP), Family Investment Program (FIP), or Refugee Cash Assistance (RCA). If you would prefer to complete an online application, please visit <http://hhs.iowa.gov>. Anyone may fill out an application. You may apply for one or both programs on this application. You only need to complete the sections for the program(s) you want to apply for. Pages 1 and 2, and 13 through 16 are for you to keep for your records.

Part A – Everyone must complete this section to get either SNAP or FIP.

Part B – SNAP: This program helps you buy food for good health.

Part C – FIP or RCA: FIP provides temporary cash assistance to children and families. The Family Investment Program is also known as Temporary Assistance for Needy Families (TANF). Refugees who do not get FIP may get Refugee Cash Assistance

You can turn in your application by mail or email or fax or drop it off at any local HHS office.

If mailing application, use this address:
Cedar Rapids Service Area
Imaging Center 4
PO Box 2027
Cedar Rapids IA 52406-2027

If emailing application, use this email address:
imagingcenter4@dhs.state.ia.us

If faxing application, use this number:
515-564-4017

The date we receive Page 3 with your name, address, and signature is your application date. This starts the time we have to work on your application. It is also the date your SNAP may start.

An interview will be set up for you if you need to have one. The interview will likely be held over the phone. There is information we must verify before we can process your application. You will be given time to provide that information. If you can't get proof of the information, you can ask HHS to help you get the information. Before we can process your application, we may ask for proof of the following:

- Your identity, as well as the people who are applying for benefits. Examples of that proof include: a driver's license, social security card, or alien documentation card.
- That you and the people you are applying for are U.S. citizens or nationals.
- The money you have gotten in the last 30 days such as check stubs, self-employment records, child support payment printouts, or award letters (such as disability benefits, Veterans benefits or financial aid).
- Assets you have, such as bank accounts, trust accounts, stocks, or bonds.
- Expenses you have, such as shelter, utilities, day care, and child support.

Information About Immigration Status

You can apply for part of your household even if some members do not have lawful immigrant status. For example, parents who do not have lawful immigrant status may apply for their children who are U.S. citizens or qualified lawful immigrants. You need to give proof of immigration status or U.S. citizenship for each person in your household for whom you apply.

Your household's alien status may be checked with the United States Citizenship and Immigration Services (USCIS). Any information we get from USCIS may affect your household's benefits. We will not contact the Citizenship and Immigration Service about the people you don't apply for. However, we may use their income and assets to see if the rest of the household can get help.



Iowa Department of Health and Human Services
Food and Financial Support Application

Check the box next to the program(s) you want to apply for:

- SNAP Family Investment Program (FIP)
 Refugee Cash Assistance (RCA)

You do not need to apply for programs you already get. If you can't fill out the whole application today at least fill out your name, address, and signature and turn in this page. If you only fill out your name, address, and signature, then please fill out and turn in the rest of the application as soon as you can to help us get your application processed. If you need help filling out this form, call your local HHS office.

Name	Telephone Number ()	Is morning or afternoon the best time to call you?	
Social Security Number	Birth Date		
Street Address	City	State	ZIP Code
Mailing Address (if different)	City	State	ZIP Code
County You Live In:	Email Address:		
Do you need an interpreter? If yes, which language?			

I authorize HHS to communicate confidential information with me by email at the email address I provided above. Confidential information includes anything needed for HHS to process my application. By giving HHS my email address, I understand that it is my responsibility to tell my HHS worker if my email address changes or to stop communicating with me by email.

I certify, under penalty of perjury, that:

- The answers I am about to give are correct and complete to the best of my knowledge.
- My answer about citizenship or alien status of each person applying for assistance is correct.

Your Signature or Mark	Today's Date		
Signature of Person, if Any, Who Helped Complete the Form	Today's Date		
Print Name of Person Who Helped Complete Form	Phone Number		
Mailing Address of Person Who Helped Complete Form	City	State	ZIP Code

Social Security Number Information

We can give help only to people who give us their social security number (SSN) or proof of application from the Social Security office. You don't have to give us the SSN for people in your household who you do not want help for, but you can choose to give us their SSN. However, we will use any SSN given to us the same way we use the SSN of people getting assistance. If you do not give us a SSN for people in your household, we will deny assistance to those people. There are some exceptions to this. Please ask your worker. We will not give any SSN to the Citizenship and Immigration Service.

People in Your Home	Part A
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List all people who live in your home and mark the box **yes** or **no** if you are applying for that person. If you choose no, you only need to list their name, relationship to you, and their birth date.

*Only required if applying for FIP.

We have to ask your ethnicity and race, but you **do not** have to answer. The reason for the information is to assure that program benefits are distributed without regard to race, color, or national origin. Your answer won't affect how much you get or how soon. If you choose to answer, use the following codes:

****Ethnicity**

- H = Hispanic or Latino
- N = Not Hispanic or Latino

*****Race (Choose all that apply)**

- W = White
- B = Black or African American
- A = Asian

- I = American Indian or Alaskan Native
- N = Native Hawaiian or other Pacific Islander

Apply for? Yes/No	Name (First, MI, Last)	Relationship to You	Birth Date	SSN	Citizen Yes/No	If Not a Citizen, What is Your Alien Status	Birth State*	Last Grade in School*	Ethnicity **	Race ***
		Self								

Grandparents and others applying for children who are not your own:

If you are applying for FIP **only** for the children, answer the remaining questions only about the children. If you are applying for SNAP or want FIP for yourself, answer the questions about everyone in your home.

List anyone in your home who is disabled: _____

List anyone age 18 or over who is in college or trade school: _____

List anyone getting benefits from another state: _____

Which state? _____

List anyone who is on strike or gets regular meals instead of paying rent: _____

List anyone who is in the military, a veteran, or a spouse of a veteran: _____

List anyone in your home who is pregnant: _____

Criminal Actions and Disqualifications

Part A

- Is anyone fleeing to avoid prosecution, custody, or jail for a felony crime? Yes No
- Is anyone violating a condition of probation or parole? Yes No
- Is anyone in or expecting to go to jail or prison? Yes No
- Has anyone been disqualified from SNAP in any state for fraud or a program violation? Yes No

Income

Part A

You must tell us about all money the people in your household get. If you leave a space blank, we will take that to mean no one in your household gets money of this kind. Please use an additional sheet of paper, if needed. You may be required to show proof of your income for the last 30 days.

List all jobs the people in your household have.

Who Works?	Employer Name?	How Much is this Person Paid Per Hour?	How Many Hours Does this Person Expect to Work Each Week?	How Often is this Person Paid?	Does this Person Get Tips?
		\$ _____	Regular Hours: _____ Overtime Hours: _____	<input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 Weeks <input type="checkbox"/> Twice a Month <input type="checkbox"/> Monthly <input type="checkbox"/> Other (explain) _____	<input type="checkbox"/> Yes, Weekly Amount \$ _____ <input type="checkbox"/> No
		\$ _____	Regular Hours: _____ Overtime Hours: _____	<input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 Weeks <input type="checkbox"/> Twice a Month <input type="checkbox"/> Monthly <input type="checkbox"/> Other (explain) _____	<input type="checkbox"/> Yes, Weekly Amount \$ _____ <input type="checkbox"/> No
		\$ _____	Regular Hours: _____ Overtime Hours: _____	<input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 Weeks <input type="checkbox"/> Twice a Month <input type="checkbox"/> Monthly <input type="checkbox"/> Other (explain) _____	<input type="checkbox"/> Yes, Weekly Amount \$ _____ <input type="checkbox"/> No
		\$ _____	Regular Hours: _____ Overtime Hours: _____	<input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 Weeks <input type="checkbox"/> Twice a Month <input type="checkbox"/> Monthly <input type="checkbox"/> Other (explain) _____	<input type="checkbox"/> Yes, Weekly Amount \$ _____ <input type="checkbox"/> No

Does anyone get bonuses or commissions? Yes No

If yes, who? _____

Will the amount of money you get from jobs stay about the same? Yes No

If no, explain: _____

Has anyone been hired for a job but not received a paycheck yet? Yes No

If yes, who? _____ New employer name? _____

Rate of pay _____ Hours worked per week _____

Has anyone reduced their work hours or ended a job in the last 30 days? Yes No

If yes, who? _____ Employer name? _____

What Other Money Do People in Your Household Get?	Who Gets the Money?	How Much Per Month?
Self-Employment or Odd Jobs (send the most recent federal tax forms. If tax return has not been filed, send records that show income and expenses)		
Unemployment Benefits or Worker's Compensation		
Social Security or SSI		
Veterans Benefits, Pensions, or Retirement		
Child Support or Alimony		
Money from Friends or Relatives		
Other: (Including irregular or one time payments)		
Explain:		

Will the amount of other money people in your household get stay about the same? Yes No

If no, explain: _____

Expenses

Part A

If you have **day care** expenses for a child or a disabled adult who lives with you, tell us how much you are responsible to pay below. We need proof of how much you are responsible to pay to see if you can get a deduction. Proof can be receipts or statement of expenses from the provider.

Who gets care: _____ Amount you pay \$ _____ per month

If anyone pays court-ordered **child support**, tell us how much you pay below. We need proof of how much you pay to see if you can get a deduction.

Who pays: _____ Amount you pay \$ _____ per month

Resources (Assets)**Part A**

Does anyone have a car, truck, boat, camper, motorcycle, or other vehicle?

 Yes No

If yes, list make, model, year: _____

List the total money anyone has in:

Checking/savings or other bank/credit union accounts \$ _____ Who? _____

Cash \$ _____ Who? _____

Stocks, bonds, savings certificates, annuities, IRAs, Keogh, or other assets \$ _____ Who? _____

List anyone who:

Owns land, buildings or houses other than the house you live in: _____

Owns resources with someone who does not live in your household: _____

Has a conservatorship or trust: _____

Has sold, traded or given away any resources in the past three months: _____

Help With Your SNAP – Authorized Representative**Part B**

If you feel like you need help from someone else to be at your HHS interviews, complete your HHS documents, answer HHS questions, and buy food for you with your EBT benefits, you can tell us who that is. The person who represents you to HHS is called your Authorized Representative. It's very important to pick an Authorized Representative who you trust and can rely on. Any information given to HHS from your Authorized Representative is the same as if that information came from you. If they give wrong information and you get too many benefits, you will have to pay those benefits back. If they use your EBT benefits, you can't get those benefits replaced. You don't have to have an Authorized Representative. It's optional and is your decision.

I understand what having an Authorized Representative means and I would like to have one. I understand HHS will be able to share my information with the person I list below.

Name: _____ Telephone number: _____

Address: _____

Email address: _____ Relationship to you: _____

SNAP**Part B**Write down the names of the people in your household who are **not** applying for SNAP: _____Write the names of the people who live with you, but **don't** eat with you: _____

Does anyone who lives with you already have an Iowa EBT card?

If yes, write their name here: _____

List anyone in your home who aged out of foster care: _____

List anyone in your household who is experiencing homelessness: _____

Is anyone a migrant or seasonal farm worker? Yes No

Have you or any member of your household been convicted, after September 22, 1996, of:

Buying or selling SNAP benefits over \$500? Yes No

Fraudulently receiving duplicate SNAP benefits in any state? Yes No

Trading SNAP benefits for drugs, guns, ammunition or explosives? Yes No

SNAP Expenses

Part B

To get the most SNAP you can, please tell us about your bills. You must provide proof of your expenses. Proof for renters can be a lease agreement or written statement from the landlord or housing authority. Proof for homeowners can be mortgage, property tax, and insurance statements.

Shelter

Do you get rent assistance? Yes No

If yes, enter the exact amount you are responsible to pay. Do not estimate. \$ _____ per month

Tell us the exact amount you are responsible to pay. Do not estimate.

Rent \$ _____ per month

Lot rent \$ _____ per month

Mortgage* \$ _____ per month

If you pay taxes or insurance separate from your mortgage, list the **exact amounts** you are responsible to pay. Do not estimate.

Property Taxes: \$ _____ every 1 3 6 12 months

Homeowner's Insurance: \$ _____ every 1 3 6 12 months

Check the boxes next to the utility bills you have to pay:

Lights/Electricity

Water and Sewage

Gas

Garbage and Trash

Telephone

Extra charges from your landlord

Garage Rent

Pet fees

Other, explain _____

Check the boxes if:

Any of the utility bills you have to pay are for heating or air conditioning.

You got energy assistance in the past year.

Your utilities are included in your rent.

Anyone helps you pay rent, utilities, or other expenses. Example: roommate, parent, friend, etc.

If yes, who helped and which expenses did they pay? _____

Medical Expenses

If you have **medical expenses** not paid by insurance for anyone who is disabled or over age 59, tell us. These could be doctor or hospital bills, medicine, transportation, health insurance premiums, home health costs, health-related supplies, medical equipment, or other medical expenses. Send proof if your expenses have changed.

Who pays: _____ Amount you pay \$ _____ per month

Help Paying Expenses

If you get help with your expenses tell us:

Which Expense Was Paid	Who Paid	Amount Paid

Family Investment Program (FIP) or Refugee Cash Assistance	Part C
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If you do not get FIP or Refugee Cash Assistance and want to apply, answer the questions in this section.

List the people in your home who are **not** applying for FIP: _____

List anyone who already has an Iowa Electronic Access Card (EAC): _____

Does anyone expect to get a one-time payment such as an inheritance or insurance settlement or did anyone get one in the past 30 days? Yes No

Does anyone have life or death benefit insurance? Yes No

List anyone in your household who has received TANF or other cash assistance benefits outside of Iowa since January 1, 1997: _____

Where were the benefits received and for what months? _____

Child Support

Complete this section for each parent who does not live in the home with the children.

Name and Address of Parent Not Living in the Home	Date of Birth of This Parent	Social Security Number of This Parent	Name of This Parent's Children	County Where Court Order is Filed, if Any

Name and address of employer of parent not in the home: _____

If ever married to this parent, list the date and place of marriage: _____

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Addendum to Application and Review Forms for Release of Information

OPTIONAL Release of Information

Help Us Help You!

You do not have to sign this, but it will help us get information we need to help you, without having to get your signature on specific requests.

You should know that:

- We may need more information to decide if you can get assistance.
- If more information is needed from you, you will get a letter telling you what we need and the date you must get it to us.
- You are responsible to get the information or to ask us for help to get it.
- If you do not give us the information or ask for help by the due date, your application may be denied or your assistance may stop.
- We may be able to use the release below to get the information we need. **But you still have to provide information we request or ask us for help.**
- We may attach a copy of this release to a form that asks other people or organizations (like your employer) for specific information needed about you or others in your household.

Print and sign your name below to give us permission to get needed information.

RELEASE OF INFORMATION

I hereby authorize any person or organization to give the Iowa Department of Health and Human Services requested information about me or other members of my household.

A copy of this release is as valid as the original.

This release does not apply to protected health information.

This release is good for 12 months from the date signed.

Your Name (please print clearly)

Other Adult Name (please print clearly)

Signature or Mark

Signature or Mark

Date

PAGE RESERVED

You Have the Right to Appeal

An appeal is a request for a hearing regarding a decision made by the Department. You can appeal in person, by telephone, or in writing for SNAP and FIP. To appeal in writing, you must do **one** of the following:

- Complete an appeal electronically at <https://hhs.iowa.gov/appeal>, or
- Write a letter telling us why you think a decision is wrong, or
- Fill out an Appeal and Request for Hearing form. You can get this form at your county HHS office.

Send or take your appeal to the Department of Health and Human Services, Appeals Section, 321 E. 12th St., Des Moines, IA 50319-0114. If you need help filing an appeal, ask your county HHS office. You can represent yourself. Or, you can have a friend, relative, lawyer, or someone else act on your behalf. You may contact your county HHS office about legal services. You may have to pay for these legal services. If you do, your payment will be based on your income. You may also call Iowa Legal Aid at (800) 532-1275. If you live in Polk County, call (515) 243-1193.

You Will Not Be Discriminated Against

It is the policy of the Iowa Department of Health and Human Services (HHS) to provide equal treatment in employment and provision of services to applicants, employees and clients without regard to race, color, national origin, sex, sexual orientation, gender identity, religion, age, disability, political belief or veteran status.

If you feel HHS has discriminated against or harassed you, please send a letter detailing your complaint to: Iowa Department of Health and Human Services, Bureau of Human Resources, 321 E. 12th St., Des Moines, IA 50319-0114 or via email inclusion@dhs.state.ia.us

SNAP

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g. Braille, large print, audiotope, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/ad-3027.pdf>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

1. **mail:**
Food and Nutrition Service, USDA
1320 Braddock Place, Room 334
Alexandria, VA 22314; or
2. **fax:**
(833) 256-1665 or (202) 690-7442; or
3. **email:**
FNSCIVILRIGHTSCOMPLAINTS@usda.gov

This institution is an equal opportunity provider.

Do Not Mail Applications to the Above Address

- **Don't purchase a product with SNAP benefits that has a container requiring a return deposit with the intent of obtaining cash by intentionally discarding the product and intentionally returning the container for the deposit amount.**
- **Don't buy food on credit and attempt to pay for it with SNAP.**
- **Don't buy a product with SNAP benefits so you can get cash or something other than eligible food by reselling that product.**
- **Don't fail to report if your household goes over its income limit.**

If you get SNAP, your worker will tell you what your household's income limit is. If your household's income goes over your limit, or if anyone in your household receives lottery or gambling winnings of \$4,250 or more in any month, you must tell us by the 10th day of the next month. If you don't tell us on time, you might have to pay back the benefits.

Penalties of the SNAP Program. Anyone who breaks the above rules:

- **May not get SNAP benefits for one year for the first time, two years for the second time, and forever for the third time;**
- **May be fined up to \$250,000 or jailed up to 20 years or both; and may also be subject to prosecution under other applicable Federal and State laws.**
- **May be kept off SNAP for an additional 18 months, if court ordered.**
- **If a court finds you guilty of trading SNAP benefits for firearms, ammunition, or explosives, you will lose benefits forever.**
- **If a court finds you guilty of buying, selling, or trading more than \$500 in SNAP benefits, you will lose benefits forever.**
- **If a court finds you guilty of trading SNAP benefits for controlled substances, you will lose benefits for two years the first time and forever the second time.**
- **You will not get SNAP for 10 years if you are found guilty of getting or trying to get SNAP in more than one household at a time. This penalty happens if you give wrong information about who you are or where you live.**

Giving wrong information on purpose may result in us taking legal action against you, either criminal or civil. It might also mean we reduce your benefits or take money back from you.

Things You Need to Know

- If you have a SNAP overpayment, HHS will give your answers to federal and state agencies as well as private claims collection agencies, to collect the overpayment.
- The SNAP office may contact other people or organizations to get proof of your information.
- The application filing date is different if your household is in an institution and applying for SNAP and Supplemental Security Income at the same time. In this case, the filing date is the date of release from the institution.
- For information regarding services provided for Healthy Marriages contact your local office.
- You may not be denied SNAP benefits just because you were denied benefits from other programs. SNAP applications will not be delayed due to requirements of other programs you may apply for.
- By having signed this application, you agree that all members of your household will register for work and follow all of the work and training rules.
- To see what employment and training opportunities are available, please visit:
 - SNAP Employment & Training (E&T) Program either by phone (515) 281-3131 or online at: <https://hhs.iowa.gov/food-assistance/related-programs/employment-and-training>
 - Your local IowaWorks Center. You may find your local work center at <https://www.iowaworkforcedevelopment.gov/contact>
 - United Way – 211
- The collection of information on the application, including the social security number of each household member, is authorized under the Food and Nutrition Act of 2008 (formerly the Food Stamp Act of 1977), as amended, 7 U.S.C. 2011-2036. The information will be used to determine whether your household is eligible or continues to be eligible to participate in the SNAP program. We will verify this information through computer



Things You Need to Give Us for SNAP

The following is a list of things you will need to give us. You can turn in whatever you have with your application. **Important:** Don't delay turning in your application to look for these items. At your interview we will tell you what is still needed. We will help you get the proof you need if you can't get it yourself.

Identity

We need proof of who you are, like your:

- Driver's license
- Social Security card
- School or work ID
- Birth certificate

We also need proof of identity for anyone you want to help you with your SNAP.

Alien Status

We need a copy of proof of legal alien status for each person you are applying for who is not a United States citizen.

Social Security Numbers

We need the social security numbers of all the people that you are applying for. If someone doesn't have a social security number, give us a receipt from the Social Security Administration to show that an application was made.

Residency

We need proof of where you live. This should be something that has *both* a name and home address on it, like:

- Copies of bills or rent receipt
- Voter's registration card

Expenses

We need proof of the following expenses the household pays:

- Rent or mortgage (including taxes and insurance)
- Utilities
- Day care expenses
- Medical bills for anyone who is disabled or over the age of 59
- Court-ordered child support that is paid

Examples are: lease, mortgage statement, utility bill with your name on it, receipts, etc.

Child Care Assistance (CCA) subsidies are designed to promote equal access to quality child care services, regardless of income. CCA is available to the children of income-eligible parents who are absent for a portion of the day due to employment or participation in academic or vocational training or PROMISE JOBS activities. Assistance may also be available for a limited period of time to the children of a parent looking for employment.

Requirements vary by type of child care chosen. The following link provides an overview of the health and safety requirements and regulatory requirements for each type of child care eligible to accept CCA subsidies: <http://dhs.iowa.gov/childcare/overview>

Please be sure to check your child care provider's compliance and complaint history. This information may be accessed at: https://secureapp.dhs.state.ia.us/dhs_titan_public/ChildCare/ComplianceReport If you need further assistance with this, please contact us at FDHS@dhs.state.ia.us.

Iowa's Quality Rating System (QRS)

To learn about Iowa's voluntary Quality Rating System (QRS) and to determine if your child care provider is a current participant in the QRS, please visit: <http://ccmis.dhs.state.ia.us/ClientPortal/ProviderSearch.aspx>

Iowa Child Care Resource and Referral

Iowa Child Care Resource and Referral helps families make informed choices about child care and refers parents to child care that may meet the needs of you and your family. To talk to a parent specialist, contact 1-877-216-8481.

Child Care Complaint Hotline

If you have concerns regarding a child care provider, please contact the Child Care Complaint Hotline at 844-786-1296.

Developmental Screenings

While all children develop, learn, and grow at different paces, children do develop in predictable ways. Early Access is an early intervention service for children ages 0-3. Early Access works with families to identify needs and determines eligibility for services.

Iowa Family Support Network – www.iafamilysupportnetwork.org/early-access-iowa/what-is-ea

For more information on developmental screenings, please consider reviewing the material at the below links:

- Care for Kids: Early Periodic Screening, Diagnosis, and Treatment – www.dhs.iowa.gov/ime/members/Medicaid-a-to-z/care-for-kids-epsdt
- Early Access: Department of Education – www.educateiowa.gov/pk-12/early-childhood/early-access
- Individuals with Disabilities Education Act (IDEA) – www.idea.ed.gov/

470-5464 (01/19)